

NYCHA Training Course Schedule

Leak Detection & Repair Initial

DAY 1	(6.5 Hours + 1 Hour Lunch Break + 2 15 min breaks)
15 minutes	Introduction
15 minutes	Overview & Policy
15 minutes	Roles & Responsibilities
30 minutes	<i>Leak Detection Equipment</i>
90 minutes	Leak Detection Procedures
60 minutes	<i>Leak Detection Hands-on</i>
60 minutes	Lunch
90 minutes	Leak Detection: Source of the Leak Within Impacted Apartment
	• Inspection Requirements & Steps • Creating Repair WOs/ RTS Slip • Resident Communication • Closing Leak Work Orders
90 minutes	<i>IWM Work Order Simulation #1&2</i>
DAY 2	(6.5 Hours + 1 Hour Lunch Break + 2 15 min breaks)
30 minutes	Day 1 Review
60 minutes	Leak Detection: Source of the Leak Outside Impacted Apartment
	• Inspection Requirements & Steps • Vertical Line Inspection • Creating Repair WOs/ RTS Slip • Resident Communication
60 minutes	<i>IWM Work Order Simulations #3&4</i>
60 minutes	Leak Repairs,
	• Wall Breaks • Temporary Repairs
60 minutes	Lunch
45 minutes	Leak Repairs, continued
	• Standing Water Removal • Structural Integrity Issues • Pipe Condensation, Insulation & Interim Controls
15 minutes	<i>IWM Work Order Simulation #5</i>
60 minutes	Leak Repairs Hands-on Wall Breaks, Temporary Repairs, Interim Controls and Wall Break Repairs
45 minutes	Video & Case Studies
15 minutes	QA Process for Leaks
	Timelines, Non-Compliance, Forms & Outputs
	Tools & Supplies
30 minutes	<i>Knowledge Assessment</i>

Italicized topics include hands-on/practical exercises